### 155 Crystal Run Road Middletown, NY 10941

845•703•6999 www.crystalrunhealthcare.com

### **PCP Worksheet**

Your primary care physician plays a key role in keeping you healthy. So how do you choose one who will best meet your needs? Below is a list of questions you should have answered before you decide.

# 1. Where is the office located?

Is the office nearby and conveniently located close to where you live and work?

Are there any diagnostic services easily accessible within the practice, such as

X-rays, blood work, etc.

Can the PCP refer you to another specialty doctor within the same practice?

## 2. What are the doctor's hours?

Does he/she have convenient appointment times? Open early? Open late?

How about same-day appointments for sick visits?

# 3. What are the doctor's credentials and experience?

When and where did the physician complete medical school and a residency program?

Does he/she have professional affiliations with specialty organizations?

Does the physician have any areas of subspecialty? At what hospitals does he or she have privileges?

# 4. What is the doctor's office environment like?

Is the practice a pleasant, reassuring place for you to be? Is the atmosphere warm and welcoming?

Does the office care staff relate well to you?

Are the facilities designed with your comfort in mind?

155 Crystal Run Road Middletown, NY 10941 845•703•6999 www.crystalrunhealthcare.com

- 5. How do your doctors communicate with each other?

  Here at Crystal Run Healthcare you can receive all of your healthcare under one roof. Our doctors have access to all of your medical records via our electronic medical record, which means that you will not need to duplicate studies or labs with each doctor you visit. Also, our doctors can easily coordinate your care to make sure that all of your healthcare needs are met.
- 6. How easy is it for you to get labs and studies scheduled and performed? At Crystal Run our patient service representatives can schedule any studies or tests that you need at the time that you check out from your doctor's visit. Also, our phone team can easily schedule any and all appointments and studies you need with one simple call. Furthermore, since virtually all studies are performed here at Crystal Run Healthcare, we can often schedule multiple tests on the same day, thus reducing the amount of time you need to miss from work or school.