

Summary

Two-Factor Authentication will now be enabled to improve the security of patient's accounts.

Try It Out...

- 1. Log into the Patient Portal with your Username and Password
- 2. The Set Up Multi-Factor Authentication screen will appear.

Enter your mobile phone number and click Next.



- 3. The Verify Multi-Factor Authentication screen will appear.
 - Enter the code that was sent to your mobile phone and click Verify.
 - If you do not receive a code on your mobile device, try **Resend SMS** or select the link **Resend Code to** the e-mail address associated with your portal account.

Verify Multi-Factor Authentication					
We have sent a code to your phone number ending in (407) 808-9202					
To complete verification, please enter the 6-digit activation code below:					
5 5 5 5 5 5					
Trust this device?					
Code expires in 9:50					
Resend SMS					
Didn't receive anything?					
Resend Code to doug.goldberg@me.com					
I don't have any of these options.					
Verify					

4. If you choose to authenticate using the email option by clicking on Resend code to <your email address>

😌 Verify Multi-Factor Authentication
We have sent a code to your email at Emailfake@none.com.
To complete verification, please enter the 6-digit activation code below:
Code expires in 9:50
Resend SMS
Didn't receive anything?
Resend Code to Emailfake@none.com
I don't have any of these options
Verify

• You will receive an authentication code via email

Multi-Factor Authentication (MFA) Code for NextGen PxP Por	tal a	ccount			
no-reply-mfa@nextgen.com	٢	← Reply	Reply All	→ Forward	i
10				Tue 6/	4/2024 2:34 PM
Dear Customer,					
Your Multi-Factor Authentication (MFA) code for your NextGen PxP Portal account is:					
000000					
The code is valid for the next 10 minutes only.					
Do not share this code with anyone.					
If you did not request this code, please contact our support team immediately at $\underline{{\sf support}}$	nextge	en.com.			
Regards,					
NextGen Security Team					

- Use the authentication code in the email to authenticate and login into patient portal
- 5. You will receive a Multi-Factor Authentication Verified Message.
 - Click **Continue** to access your Patient Portal account.

Multi-Factor Authentication Verified
\bigotimes
Your account has been verified for MFA!
Click the Continue button close this window.
Continue

The Crystal Run Healthcare logo is a trademark of Crystal Run Healthcare. All other trademarks are the property of their respective owners. Because we are continuously improving our products and services, Crystal Run Healthcare reserves the right to change specifications without prior notice. Crystal Run Healthcare is an equal opportunity employer. © 2024 Crystal Run Healthcare, Inc. All rights reserved.