

All users

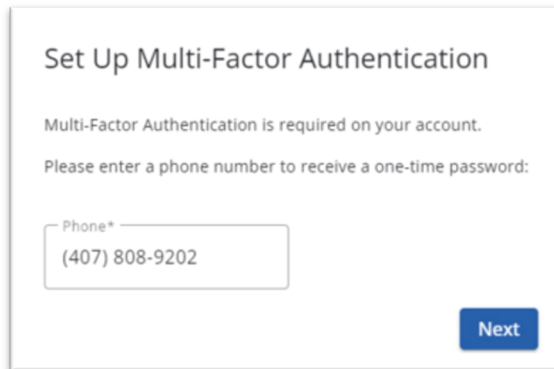
Two-Factor Authentication

Summary

Two-Factor Authentication will now be enabled to improve the security of patient's accounts.

Try It Out...

1. Log into the **Patient Portal** with your **Username** and **Password**
2. The **Set Up Multi-Factor Authentication** screen will appear.
Enter your mobile phone number and click **Next**.



Set Up Multi-Factor Authentication

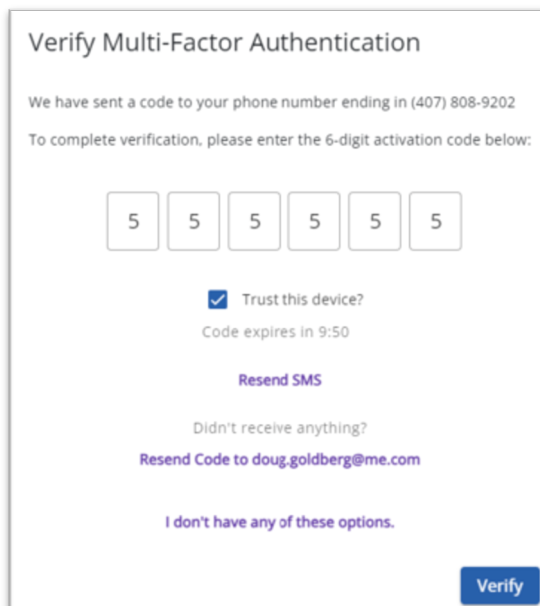
Multi-Factor Authentication is required on your account.

Please enter a phone number to receive a one-time password:

Phone*
(407) 808-9202

Next

3. The **Verify Multi-Factor Authentication** screen will appear.
 - Enter the code that was sent to your mobile phone and click **Verify**.
 - If you do not receive a code on your mobile device, try **Resend SMS** or select the link **Resend Code to the e-mail address associated with your portal account**.



Verify Multi-Factor Authentication

We have sent a code to your phone number ending in (407) 808-9202

To complete verification, please enter the 6-digit activation code below:

5 5 5 5 5 5

Trust this device?
Code expires in 9:50

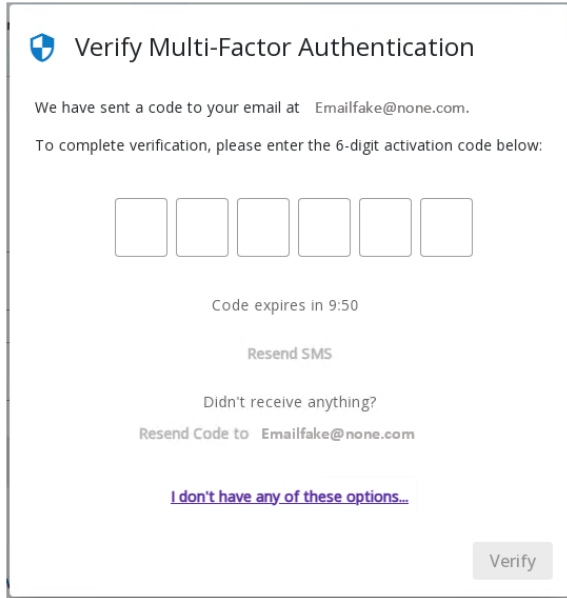
[Resend SMS](#)

Didn't receive anything?
[Resend Code to doug.goldberg@me.com](#)

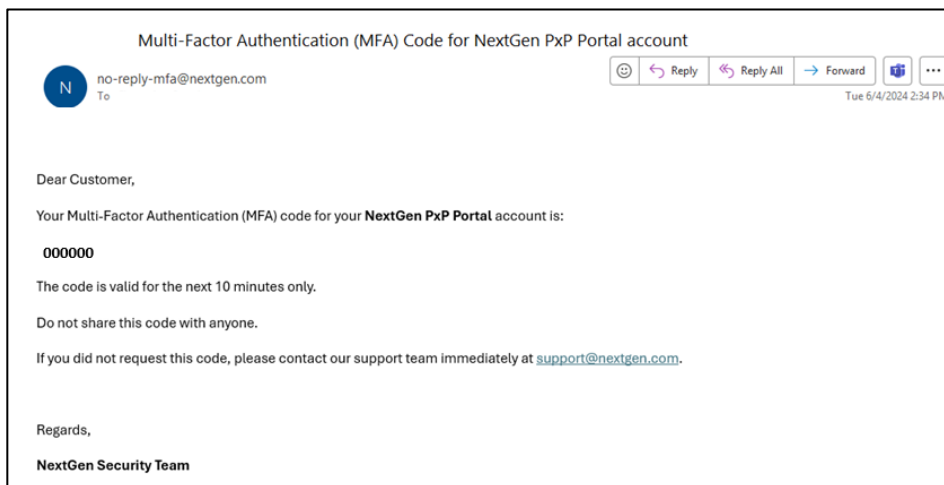
[I don't have any of these options.](#)

Verify

4. If you choose to authenticate using the email option by clicking on **Resend code to <your email address>**



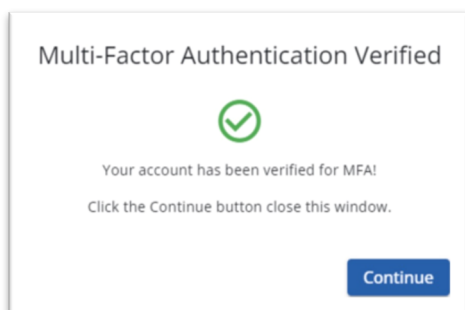
- You will receive an authentication code via email



- Use the authentication code in the email to authenticate and login into patient portal

5. You will receive a **Multi-Factor Authentication Verified Message**.

- Click **Continue** to access your Patient Portal account.



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