

Notice of Nondiscrimination

Crystal Run Healthcare Physicians, LLP complies with applicable civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with 45 CFR § 92.101(a)(2)). We do not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

We provide free aids and services to help you communicate with us. You can ask for interpreters and/or for communications in other languages or formats such as large print. We also provide reasonable modifications for persons with disabilities.

If you need these services, call the toll-free number **1-888-678-8648 (TTY 711)**.

If you believe that we failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can send a complaint to the Civil Rights Coordinator:

Optum Civil Rights Coordinator
1 Optum Circle
Eden Prairie, MN 55344
Optum_Civil_Rights@Optum.com

If you need help filing a complaint, call the toll-free number **1-888-445-8745 (TTY 711)**.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

Online: **<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>**
Phone: **1-800-368-1019, 1-800-537-7697 (TDD)**
Mail: U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

Complaint forms are available at **<http://www.hhs.gov/ocr/office/file/index.html>**.

This notice is available at **<https://www.crystalrunhealthcare.com/ndn>**

Language assistance services and alternate formats

Attention: If you speak English, free language assistance services and free communications in other formats, such as large print, are available to you. Call **1-888-678-8648 TTY 711**.

Spanish	Atención: si habla español (Spanish), hay servicios de asistencia de idiomas y comunicaciones en otros formatos como letra grande, sin cargo, a su disposición. Llame al 1-888-678-8648 TTY 711 .
Chinese	请注意: 如果您说中文 (Chinese), 我们可以为您提供免费语言协助服务以及大字印刷本等其他格式的免费通信。请致电 1-888-678-8648 TTY 711
Vietnamese	Lưu ý: nếu quý vị nói tiếng việt (Vietnamese), quý vị sẽ được cung cấp các dịch vụ hỗ trợ ngôn ngữ miễn phí và các phương tiện trao đổi liên lạc miễn phí ở các định dạng khác, chẳng hạn như bản in chữ lớn. Gọi 1-888-678-8648 TTY 711 .
Korean	알림사항: 한국어(Korean)를 사용하시는 경우 무료 언어 지원 서비스와 대형 활자체 등 다른 형식으로 된 의사 소통 매체를 이용하실 수 있습니다. 1-888-678-8648 TTY 711 번으로 전화하십시오.
Tagalog	Paunawa: kung nagsasalita ka ng tagalog (Tagalog), may makukuha kang mga libreng serbisyo ng tulong sa wika at libreng komunikasyon sa ibang mga format, tulad ng malalaking print. Tumawag sa 1-888-678-8648 TTY 711 .
Russian	Внимание: если вы говорите на русском языке (Russian), вам доступны бесплатные услуги языковой поддержки и бесплатные материалы в других форматах, например, напечатанные крупным шрифтом. Звоните по номеру 1-888-678-8648 TTY 711 .
Arabic	ملاحظة: إذا كنت تتحدث اللغة العربية (Arabic)، ستتوفر لك خدمات المساعدة اللغوية المجانية والمراسلات المجانية بتنسيقات أخرى، مثل الطباعة بأحرف كبيرة. يمكنك الاتصال على الرقم 1-888-678-8648 TTY 711
Haitian Creole	Atansyon: si w pale Kreyòl Ayisyen (Haitian Creole), gen sèvis lang gratis ak kominikasyon nan Lòt fòm lo disponib, tankou sa ki enprime ak gwo lèt. Rele 1-888-678-8648 TTY 711 .
French	Attention: si vous parlez français (French), des services d'assistance linguistique et des communications dans d'autres formats, notamment en gros caractères, sont mis à votre disposition gratuitement. Appelez le 1-888-678-8648 TTY 711
Polish	Uwaga: dla osób mówiących po polsku (Polish) dostępne są bezpłatne usługi pomocy językowej i bezpłatne komunikaty w innych formatach, takich jak duży druk. Prosimy zadzwonić pod numer 1-888-678-8648 TTY 711 .
Portuguese	Atenção: se você fala português (Portuguese), tem à sua disposição serviços gratuitos de assistência linguística e comunicações gratuitas em outros formatos, como caracteres grandes. Ligue para 1-888-678-8648 TTY 711 .
Italian	Attenzione: Se parla italiano (Italian), può usufruire di servizi di assistenza linguistica gratuiti e comunicazioni gratuite in altri formati, come ad esempio la stampa a caratteri grandi. Chiami il numero 1-888-678-8648 TTY 711 .
Hindi	ध्यान दें: यदि आप हिंदी (Hindi) बोलते हैं, तो आपके लिए मुफ्त भाषा सहायता सेवाएँ और अन्य पर्याप्तों में मुफ्त संचार, जैसे कि बड़े पिन्ट, उपलब्ध हैं। कॉल करें 1-888-678-8648 TTY 711 .
Urdu	توجہ دیں: اگر آپ اردو (Urdu) زبان بولتے ہیں تو آپ کے لیے زبان کی معاون خدمات اور دیگر فارمیٹ میں مفت مواصلات، جیسے بڑے پرنٹ، آپ کے لیے دستیاب ہیں۔ کال کریں۔
Yiddish	טונג: אויב איר רעדט אידיש (Yiddish) וואו עיצאקניומאק עטסיזמווא וואו עטסיזמוואס פליה דארפן עטסיזמווא אנדערע פארמאטן, ווי גרויסע אותיות וענען אוועילעבל פאר אייך. רופן 1-888-678-8648 TTY 711
Bengali	দেখুন: আপনি যদি বাংলায় (Bengali) কথা বলেন, তাহলে বিনামূল্যে ভাষা সহায়তা পেরিষবা এবং বড় মুণের মেতা অনযানয ফরমযাটে যোগাযোগগল আপনার জন্য বিনামূল্যে উপল। 1-888-678-8648 TTY 711 এ কল করুন।
Gujarati	ધ્યાન આપો: જો તમે જરાતી (Gujarati) બોલતા હો તો વિના ભૂલે ભાષાકય મદદરૂપ સેવાઓ અને અન્યફોર્મટમાં વિના ભૂલે સંચાર, મ ક મોટ પિન્ટર, તમારા માટ ઉપલબ્ધ છે. 1-888-678-8648 TTY 711 પર કોલ કરો.
Greek	ΠΡΟΣΟΧΗ: Εάν μιλάτε Ελληνικά (Greek), υπάρχουν διαθέσιμες δωρεάν υπηρεσίες γλωσσικής βοήθειας και δωρεάν επικοινωνία σε άλλες μορφοποιήσεις, όπως μεγάλα γράμματα. Καλέστε. 1-888-678-8648 TTY 711 .
Albanian	KUJDES: Nëse flisni Shqip (Albanian) shërbime falas për ndihmë gjuhësore dhe komunikime pa pagesë në formate të tjera, si p.sh. printime me shkronja të mëdha, janë të disponueshme për ju. Telefononi. 1-888-678-8648 TTY 711 .